# PRESENTATION ON WASHING MACHINES



#### PRESENTED BY:

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## **INTRODUCTION**

### SAMSUNG

- On March 1, 1938, founding chairman Byung-Chull Lee started a business in Daegu, Korea, and named it SAMSUNG which means "THREE STARS" in Korean.
- In 1970's, Samsung laid strategic foundations for its growth by investing in Home electronics business.
- It became top manufacturer in Korean market and during the same year started to export its products to other countries.
- Samsung electronics commenced its operations in India in December, 1995.
- Today it is one of the leading provider of consumer electronics, IT and Telecom products in Indian market.
- Samsung India is the Regional Headquarters for Samsung's South West Asia operations.

# MAJOR COMPETITORS



- Whirlpool entered India in the late 1980's under a joint venture with TVS group.
- In 1995, Whirlpool acquired Kelvinator and then Kelvinator and TVS acquisitions were merged to create, Whirlpool of India Limited.



- Established in 1997, LG Electronics India is a wholly owned subsidiary of LG Electronics, South Korea.
- It is one of the leading companies in consumer electronics, home appliances and computer peripherals in India.

## **SAMSUNG**

### **VISION**

"Inspire the World, Create the Future"

### **MISSION**

To inspire the world with innovative technologies, products and designs that enrich people's lives & contribute to a socially responsible sustainable future.



## PRODUCT:

#### TV/AUDIO/VIDEO

#### TV'S

- -LED & LCD
- -4K Ultra HD
- -Curved TV
- -Plasma

#### **AUDIO/VIDEO**

- -Home Theatre
- -Blu Ray Players
- -DVD Players
- -Music Systems

#### **MOBILE**

- -Tablets Smartphones
- -Smart Phones
- -Featured Phones

**COMPUTER PRODUCTS** 

#### **MONITORS**

- -Ultra wide Monitors
- -LED/LCD
- -Monitor TV's

Blu Ray & **DVD Burner** 

Chrome Book

HOME **APPLIANCES** 

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#### **REFRIGERATORS**

- -French Door
- -Side by side
- -Multi Door
- -Double Door
- -Single Door

CAMERAS/ **CAMCORDERS** 

> -Smart Cameras

-Cameras

-Camcorders

#### **AIR CONDITIONERS**

- -Split
- -Floor Standing

#### **WASHING MACHINES**

- -Fully Automatic(Front Load)
- -Fully Automatic (Top Load)
- -Semi Automatic

#### **MICROWAVE OVENS**

- -Convection
- -Grill
- -Solo

# PRODUCT MIX OF WHIRLPOOL

Refrigerators

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French Door

Multi Door

Double Door

Single Door

Washing Machines

Fully Automatic 360\*

Fully Automatic (Top Load)

Semi Automatic

Fully Automatic (Front Load) Air Conditioners

Split

Window

Microwave Ovens

Crisp Range

Magic Cook

Magic Cook 1-2-3 Water Purifiers

> Ro- Water Purifier

Non Electric Water Purifier Home Power

Platinum Series

**Gold Series** 

New Silver Series

Silver Plus Series

Neptune Series

#### TV/AUDIO/VIDEO

#### TV'S

- -Oled Curved 3D
- -4K Ultra HD
- -3D
- -Plasma

#### **AUDIO/VIDEO**

- -Home Theatre
- -Blu Ray Players
- -DVD Players
- -Music Systems

#### MOBILE

-Smart Phones

-Featured **Phones** 

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**OF** 

LG

#### **COMPUTER PRODUCTS**

#### **MONITORS**

- -Ultrawide Monitors
- -LED/LCD
- -IPS
- -Monitor TV's

All in one ChromeBase

Blu Ray & DVD Burner

#### HOME **APPLIANCES**

#### REFRIGERATORS

- -Side by side
- -Multi Door
- -Double Door
- -Single Door

#### AIR CONDITIONERS

-Split

-Window

#### **WASHING MACHINES**

-Fully Automatic(Front Load)

-Fully Automatic (Top Load)

-Semi Automatic

#### VACCUME **CLEANERS**

-Automatic **Bagless** 

-Blower Function

### **OVENS**

- -Grill
- -Solo

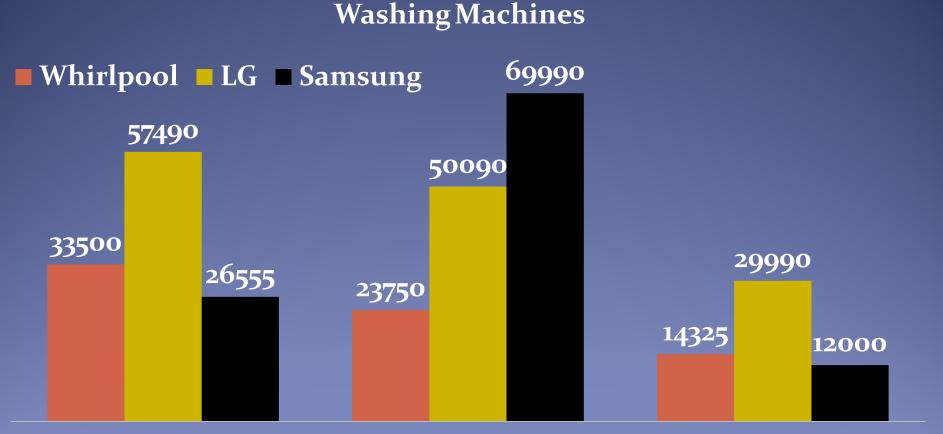
**WATER PURIFIERS** 

# **MICROWAVE**

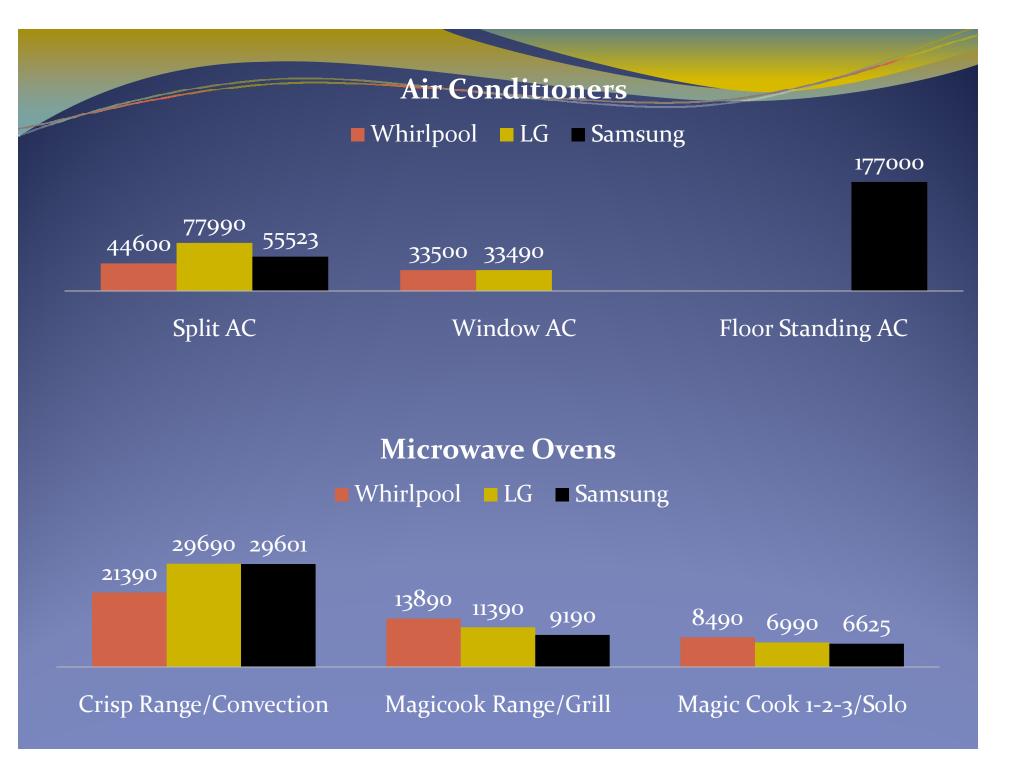
- -Convection

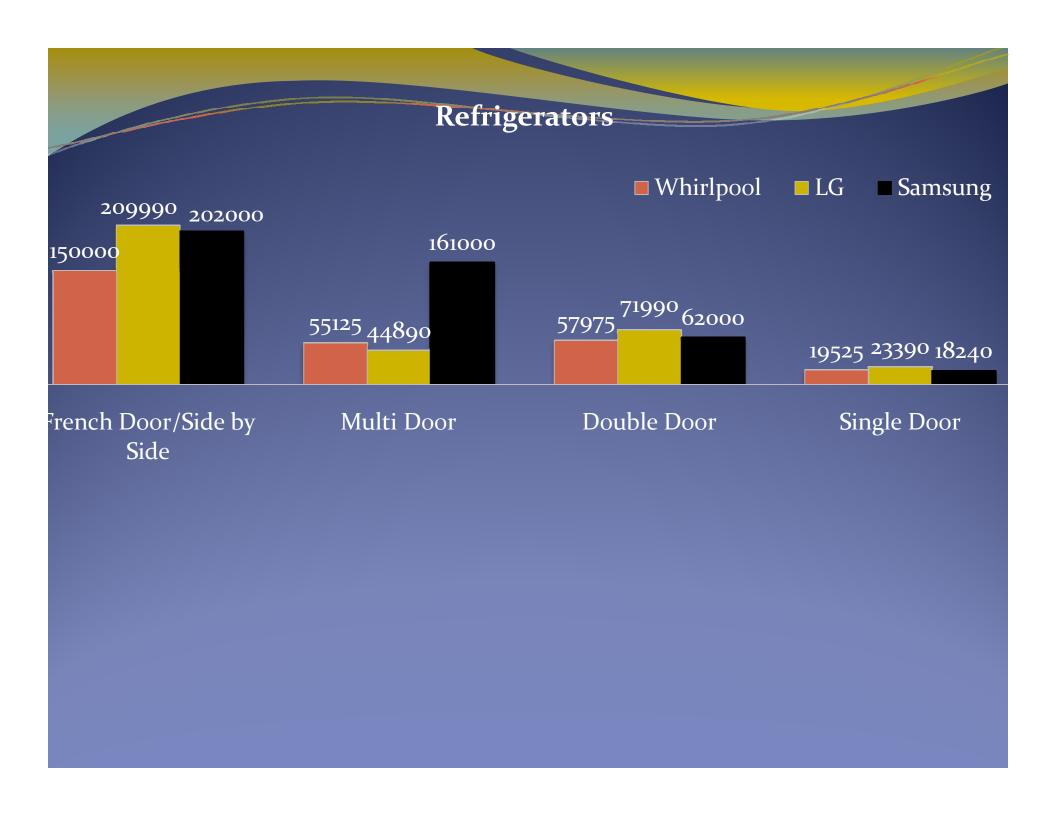
# PRICE:





Fully Automatic (top Fully Automatic (front Semi Automatic load) load)





# PLACE

#### **SAMSUNG**

- It has two world class factories manufacturing all range of products under the Product mix of Samsung.
- Its Products are easily available in stores.
- Samsung also started "SAMSUNG E STORE" to reach out the customers.

#### LG

- LG's products are also available at all the retail outlets.
- LG also has a "LG ONLINE BRAND STORE" where all the products are available for customers.

#### WHIRLPOOL

- It has three world class factories manufacturing wide range of Refrigerators, Washing machines and other appliances.
- Products are easily available in Stores.
- In an attempt to reach the customers needs and seeing the current scenario of ONLINE SHOPPING whirlpool introduced "W STORE".

# PROMOTION

#### **SAMSUNG:**

• Some of the most famous taglines of Samsung's promotion are-

"EVERYONE'S INVITED"

"ITS HARD TO IMAGINE'

"NEXT IS WHAT"

- Samsung appointed Mr. Amir Khan and Olympics gold medalist Mr. Abhinav Bindra as Brand Ambassador of its products.
- Former Miss World and bollywood actress Priyanka Chopra was also appointed for promoting Samsung's Washing machine.



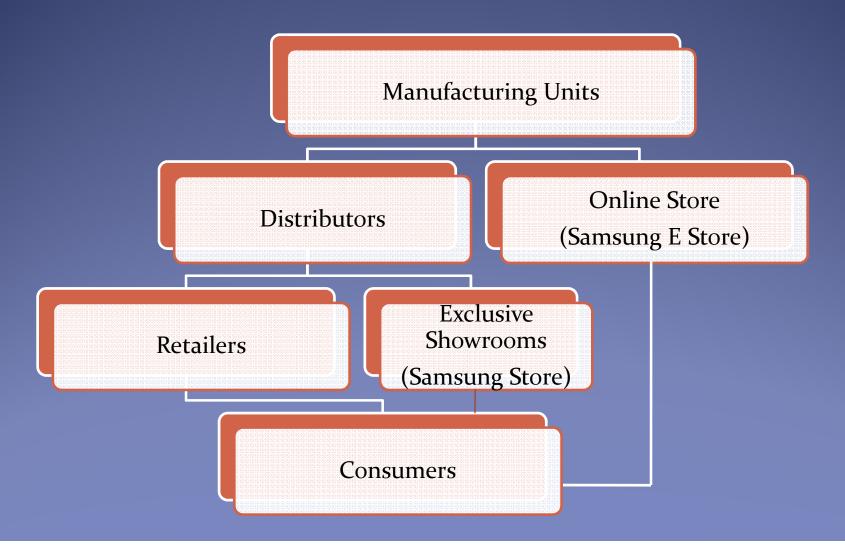
#### WHIRLPOOL:

- •In an attempt to connect to the customers whirlpool came up with the tagline "YOU AND WHIRLPOOL, THE WORLD'S BEST HOMEMAKERS"
- Promotions with "WHIRLPOOL. WHIRLPOOL" audio refrain became the hallmark for all audio-visual campaigns of the company.

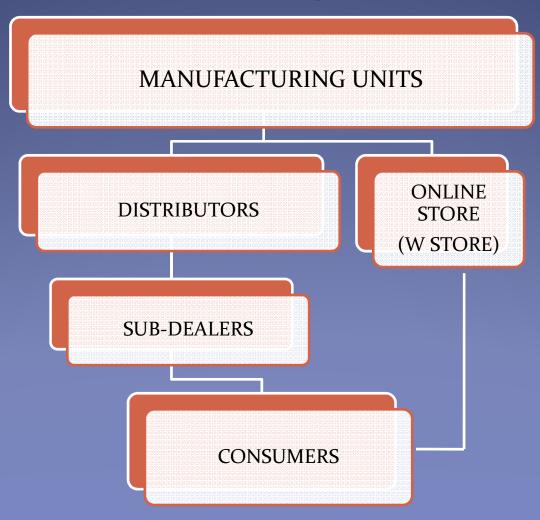
#### LG:

- •Tagline of LG is "LIFES GOOD".
- LG sponsored 1999 and 2003 Cricket world cup as a part of its Promotional strategy.
- LG has brought many Star Cricketers and bollywood celebrities to promote its wide range of products.

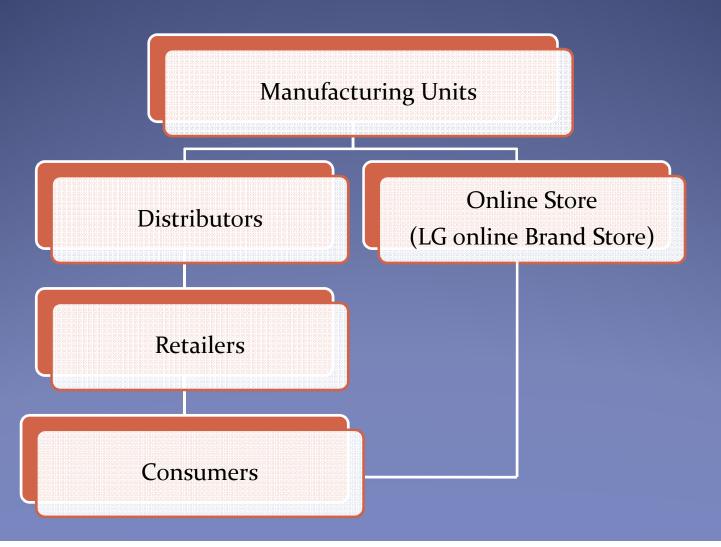
# SAMSUNG'S DISTRIBUTION NETWORK



# WHIRLPOOL'S DISTRIBUTION NETWORK

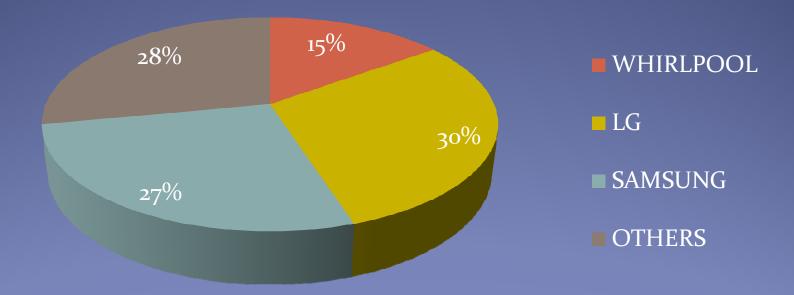


# LG's DISTRIBUTION NETWORK



# MARKET SHARE OF SAMSUNG'S WASHING MACHINES IN COMPARISON WITH COMPETITORS

#### % SHARE



**Source:** The Economic Times

# Research & Development

- Innovation is crucial to Samsung's business. As new technologies are being constantly introduced to the market, speed is essential for remaining competitive in today's digital era.
- R&D comprises of –
- I. <u>PEOPLE:</u> One of Samsung's strongest assets is the team of talented researchers and engineers. More than a quarter of all Samsung employees work everyday in research and development.
- II. ORGANISATION: The R&D centres of each business focus on technology that is expected to deliver the most promising long-term results.
- III. <u>INVESTMENT:</u> Samsung invests at least 9% of its sales revenue in R&D activities.
- IV. <u>GLOBAL R&D NETWORK:</u> Samsung's research and development network spans six Samsung centres in Korea and **18 more in 9** other countries, including the US, UK, Russia, Israel, India, Japan and China.

# CONCLUSION

- Samsung's product mix is wide as compared to that of LG and Whirlpool.
- Samsung's BRAND image is quite effective amongst Indian consumers.
- The prices quoted by Samsung for its various products give it an advantage over other competitors.

# THANK YOU

