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Meerut Institute of Engineering & Technology

N.H. 58, Baghpat Road Crossing, Bypass Road, Meerut - 250 005. UP (India)

Date : February 12, 2024

NOTICE

(Availability of Notices, Policy/Rules, Downloads, Study Material etc. on MIET Website)

All the students and faculty and staff members are hereby informed that the following are available in concerned section / tab of MIET website (www.miet.ac.in) :

S. No.	Description	Tab Name	Web-page Link
1	Notices	Notices (Side Slider)	https://miet.ac.in/notice.php
2	Quick Access	Quick Access (Side Slider)	https://miet.ac.in/quick-access.php
3	Women Cell Helpline	Number (Side Slider)	Number
4	Anti-ragging Helpline	Number (Side Slider)	Number
5	All importance procedures / formats	Downloads	https://miet.ac.in/download.php
6	Feedback (All Types)	Feedback	https://miet.ac.in/feedback.php
7	Committees / Cells	Committees / Cells	https://miet.ac.in/committees-cells.php
8	Policy / Rules	Policy / Rules	https://miet.ac.in/policy-rules.php
9	Grievance	Grievance	https://miet.ac.in/grievance.php
10	Study Material	Study Material	https://miet.ac.in/study-material.php
11	Central Laboratories / Facilities	Central Facilities	https://miet.ac.in/central-facilities.php
12	Approval / Affiliation	Approval / Affiliation	https://miet.ac.in/affiliation-and-approval.php
13	Centre of Excellence	Centre of Excellence	https://miet.ac.in/center-of-excellence.php
14	Accreditation and Rankings	Accreditation / Ranking	https://miet.ac.in/accreditation-ranking.php

For all other relevant information etc., each one should visit respective tabs / web-pages which are available at MIET Website.

(Dr. Brijesh

Director

Copy for information and necessary compliance to :

- ⇒ Hon'ble Chairman / Vice-chairman
- ⇒ Dean-First Year, Dean CS/IT, Dean-Academics, Dean-Students' Welfare
- ⇒ All the HODs, IQAC, Chief Proctor, Chief Warden
- ⇒ Registrar, Library, Accounts, ERP
- ⇒ All the faculty members concerned
- ➡ Notice Board



Meerut Institute of Engineering & Technology

N.H. 58, Delhi-Roorkee Highway, Baghpat Road Crossing, Meerut - 250 005. UP (India)

Ref : MIET / ADM / 2023-24 / 1413

Date: 26.12.2023

<u>Circular</u>

Establishment of Online Grievance Redressal Mechanism # MIET

Students / Employees having any grievance, can submit his / her grievance as per following :

1. Accessing the Tab "Grievance and Feedback" available at Home-page of Institute Website

- 2. Written Application to concerned authority
- 3. Assessing the Google Form : <u>https://forms.gle/ZCXyo4ZhGn3dRk6x8</u>
- 4. Email at grievance@miet.ac.in
- 5. Scanning QR Code mentioned here \rightarrow
- 6. Posting grievance in Drop Box available at the Gate of Admin Block





Director

- 1. Hon'ble Chairman and Vice Chairman
- 2. Dean Academics, Dean Students Welfare, all other Deans
- 3. All the HODs, All the faculty members and all the staff memebrs
- 4. Registrar, ERP, Account Section, Hostel Warden, Transport I/c, Admin Officer
- 5. Notice Board



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Meerut Institute of Engineering & Technology

N.H. 58, Delhi-Roorkee Highway, Baghpat Road Crossing, Meerut - 250 005. UP (India)

Ref. No. : MIET / ADM / 2023-24 / 1440

Date: Jan 09, 2024

<u>Circular</u>

(Grievance Redressal # Students / Faculty and Staff Members)

Grievance, if any, should be reported to the concerned authority / committee either through email or through written application in an earliest possible manner. Refer MIET website (Feedback and Grievance) for details of committees / authorities / online reporting of grievance.

S. No.	Grievance Area (Students)	Concerned Committee / Authority	
1	Academics related	Mentor > HOD > Dean – Academics > Director	
2 Exam related		COE > Dean – Academics > Director	
3 AKTU / Government related		Registrar > Director	
4	All Other - Specific Nature	Member of Concerned Committee	
	(E.g. : Ragging / Discipline / SC/ST /	> Convener of Concerned Committee	
	Harassment / Counselling etc.)	> Chief Proctor (as applicable) > Dean (concerned) > Director	
5	Library	Librarian > Dean – Academics > Director	
6	Hostel / Mess related	Warden (concerned) > Chief Warden > Dean - SW > Director	
7	Transport	Transport I/c > Director	
8	Admin / Amenities / Facilities	Admin Officer > Dean – SW > Director	
9	Fee / Fine related	Registrar > Account Section > Director	
10	Staff related	HOD > Dean – Academics > Director	
11	Faculty related	HOD > Dean – Academics > Director	
12	HOD related	Dean-Academics > Director	
13	Dean(s)	Director / Governing Council / Management	
14	Director related	Director / Governing Council / Management	
S. No.	Grievance Area (Faculty / Staff)	Concerned Committee / Authority	
1	Staff Members	HOD >Dean-Academics > Director	
2	Faculty Members	HOD > Dean-Academics > Director	
3	HODs	Dean-Academics > Director > Governing Council / Management	

Concerned authorities / committees are requested to address and resolve the reported issue on a priority basis (preferably within a week), considering the rules of the College / AKTU / in a lawful manner. Its redressal must be informed to all the concerned ones (maintaining the secrecy of the act, as deemed).

In case, grievance raised by student / employee could not be resolved within a week or not satisfied with its redressal, he / can further report his / her grievance to the Director (through written application / email / website etc.) at the earliest.

NOTE : In addition to college level grievance redressal system, *AKTU* / State Government / *AICTE* etc. also have their grievance redressal mechanism.

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Director

- 1. Hon'ble Chairman and Vice Chairman
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- 3. All the HODs, All the faculty members and all the staff memebrs
- 4. Registrar, ERP, Account Section, Hostel Warden, Transport I/c, Admin Officer
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Meerut Institute of Engineering & Technology

N.H. 58, Delhi-Roorkee Highway, Baghpat Road Crossing, Meerut - 250 005. UP (India)

Ref. No. : MIET/ADM/ /2022-23/1084

Date: 01.09.2022

<u>Circular</u>

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